**Minutes of Royton and Crompton Family Practice**

**PPG Meeting 6.00 p.m. Wednesday 7th June 2023**

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| **Agenda Item** |  | **Action** |
| **Present**  | KF, LF, SF, BC, VM, AI, CI, JS, KM,  |  |
| **Apologies** | SG, SP |  |
| **Approval of** **minutes**  | Approved after correction to date of meeting |  |
| **Practice update**  | The practice has taken on one new GP, Dr Aram Zehtabi, and is in talks with three others.The practice no longer advises patients to ring at 8am for appointments. Online triage is actively encouraged with patients being signposted to the appropriateservice.The practice, following a government mandate, is working towards online triage as its business model but as yet there is no official date for implementation.Patients will be informed by appropriate means when the official date of implementation for this plan is known.The PPG expressed concern that as no flags are available on the digital notes and as some notes are still held in paper format the ability of the clinician to easily allocate the appropriate service for patients may be compromised. This may be especially true for long term illness patients. | VM/Practice |
| **AOB** | Changes to the way repeat prescriptions are to be handled were discussed. Members were concerned that patients had not been informed of these changes prior to implementation. There was also concern that some vulnerable patients may find these changes very challenging. VM would consult with the prescriptions team and report back to the PPG.BC informed the meeting that five GP practices had now signed up for his talks. VM will inform practicemanagement of his availability to give his talk promoting better Mental Health to the practice team. BC was invited by the PPG to present his talk to the PPG during their July meeting.Ideas are still required for Health Promotions.VM asked that members of the PPG be aware, when out and about in the local area, of events or health care promotions which may be of interest to practice patients. And to bring the information to future meetings so it may be disseminated to a larger audienceThe lack of a doctor and senior management, other than VM, at the meeting and at previous meetings was discussed with members stating they felt undervalued. It was felt that in order for the PPG to be relevant and to meet its Terms of Reference it required much greater input from the practice.  | VMVM/BCBCPPGPractice/VM |
| **Date and time of next meeting** | 6 pm on Thursday 20th JulyAgenda items by Thursday 13th July Future meetings Tuesday 5th SeptemberWednesday 18th OctoberThursday 30th November  | PPG |